

# Licensing FAQ

- 1. How is arcserve Unified Data Protection licensed?**  
arcserve UDP is licensed per active CPU Socket on protected source machines. Alternately, it can be licensed per protected terabyte of raw data being backed up or replicated.
- 2. How to measure protected data for Managed Capacity?**  
Protected data (or “source data”) is the data which is actively protected in a licensed environment (terabyte or socket). Usually located at the production servers or backup repository.
- 3. Is there a limit to the number of Socket Essentials licenses an organization can purchase?**  
Yes – a single organization or company can only purchase 6 Socket Essentials licenses. If they have additional Microsoft SBS/Essentials or VMware Essentials Kits to protect, they should use the regular Socket licenses.
- 4. If my CPU has 2 sockets but only one is currently occupied by a processor, should I license only 1 per-socket license?**  
Yes. Only 1 per-socket license applies in this case.
- 5. I have purchased terabyte based licensing for my primary site. Can I use the same keys to protect some additional servers on our remote site?**  
As long as the protected size is not exceeded this is possible and allowed.
- 6. Does Virtual Standby work with Citrix XenServer as the target hypervisor?**  
No – only the source hypervisor can be Citrix XenServer.
- 7. Do any of the arcserve UDP Editions include file mode protection capabilities (using arcserve Backup) and high availability capabilities (using arcserve Replication and High Availability)?**  
Yes – the Premium Edition provides file based backup, and the Premium Plus Edition provides full Replication and High Availability capabilities.
- 8. My arcserve backup licenses are coming up for renewal soon, is there a way to swap my existing arcserve Backup licenses onto arcserve Unified Data Protection at renewal time?**  
Yes – there are upgrade SKUs onto arcserve UDP and they are the recommended way to migrate to the latest technology at renewal time.
- 9. The migration section said arcserve r16.5 and r16 customers under current maintenance were entitled to 2 copies of arcserve UDP v5 - Socket based licenses at renewal time. What should I do if my server has more than 2 Sockets?**  
Contact customer care and provide details of the server to request more licenses. Customer care will verify the server details and provide additional licenses if required.
- 10. My server has 8 sockets. How do I purchase Socket Essentials licenses for my server? Should I purchase 6 Socket Essentials and 2 Socket licenses?**

You cannot mix multiple license types for a single server. In this case you would require 8 regular Socket licenses.

**11. For Full System HA scenarios, do we need additional licenses for “reverse” scenario after failover?**

Yes – reverse scenario requires a license.

**12. Do the Standard or Advanced Edition which provide “basic tape” include support for multi-drive tape libraries?**

The “arcserve Backup Tape Library Option” which is required for tape libraries with more than a single drive. It is included in the arcserve UDP Premium or Premium Editions, or it can be purchased as a stand-alone component.

**13. Do the Premium & Premium Plus editions cover both WAN based HA scenarios as well as local HA scenarios?**

Yes.

**14.**